

Telemedicine

MDLIVE[®]

- ◇ 24/7 access to a board-certified doctor by phone, secure video, or mobile app
- ◇ Register via text message with **Sophie**, a virtual assistant who helps register you for telemedicine services

Don't wait until you're sick — activate your account once you have your member ID card.



Text **IBX** to **635-483** to chat with Sophie, a virtual assistant who will help you sign up



Download the MDLIVE app on your smartphone



Visit mdlive.com/ibx



Call **1-877-764-6605**

Note: If your Independence Plan in-network primary care physician offers telemedicine (real-time video only) services, you are covered